

PATIENT RIGHTS NOTICE

At Next Level Medical, we are committed to providing our patients with respectful, considerate, and quality care. As a patient, you have certain rights and responsibilities that we want to make sure you are aware of. Please review the following Patient Rights Notice:

Patient Rights:

1. You have the right to considerate and respectful care.
2. You have the right to receive care that takes into account your psychosocial, spiritual, and cultural needs.
3. You have the right, in collaboration with your healthcare provider, to make decisions about your healthcare and treatment plan. This includes the right to accept or refuse medical care to the extent permitted by law and to be informed of the medical consequences of such refusal.
4. You have the right to receive information necessary to make informed decisions about your healthcare, including information about the risks, benefits, and alternatives to treatment options.
5. You have the right to access your medical records and request amendments to your records as necessary.
6. You have the right to receive information about the Next Level Medical patient rights policy and the mechanism for initiating, reviewing, and resolving complaints concerning the quality of care.
7. You have the right to privacy and confidentiality of your health information.
8. You have the right to participate in the consideration of ethical issues that arise in your care.
9. You have the right to be informed of any human experimentation or other research or educational projects affecting your care or treatment.
10. You have the right to a sign or language interpreter.

Patient Responsibilities:

1. You are responsible for providing accurate and complete information about your medical history, including past illnesses, medications, and unexpected changes in your condition.
2. You are responsible for asking questions and seeking clarification if you do not understand your treatment plan or instructions.

3. You are responsible for following the treatment plan and instructions provided by your healthcare provider, including expressing any concerns about your ability to comply.
4. You are responsible for the consequences of your decisions if you do not follow the treatment plan or instructions provided by your healthcare provider.
5. You are responsible for following the rules and regulations of Next Level Medical, including those related to patient conduct and care.
6. You are responsible for showing consideration for other patients, visitors, and staff and for helping to control noise and avoid distractions.
7. You are responsible for providing necessary information for insurance claims and for working with the clinic to make payment arrangements when necessary.
8. You are encouraged to provide feedback, suggestions, comments, and complaints regarding your care and service needs to help Next Level Medical improve its understanding of patients' expectations.

If you have any questions or concerns about your rights or responsibilities, please do not hesitate to speak with your healthcare provider or a member of our staff. We value your feedback and are committed to ensuring that your rights and needs are respected.

Thank you for choosing Next Level Medical as your healthcare provider.